



MANUAL



Surface Mounted

WiFi-Enabled Infrared Heater

Please refer to this manual for assistance with setting up and getting the most out of your WiFi enabled surface mounted infrared heater.

THANK YOU FOR YOUR PURCHASE

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GET TO KNOW YOUR HEATER



WIFI RESET BUTTON

Used to connect to the SmartLife app.

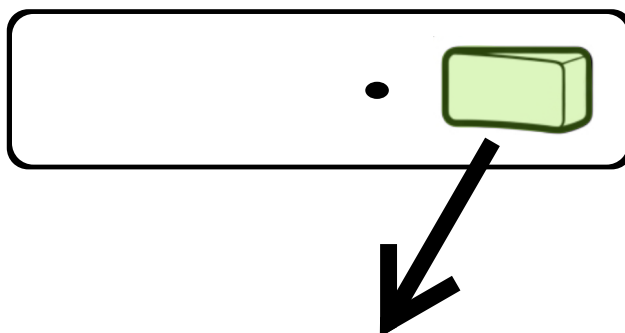
GREEN SWITCH / OVERRIDE SWITCH

Used to manually control the heater when you don't want to use any smart controls.

GETTING STARTED (WITHOUT APP CONTROL)

- 1 To use your heater without the remote it comes with, turn the green switch **ON**. This will allow you to use your heater either at the power point, or using an alternative thermostat.

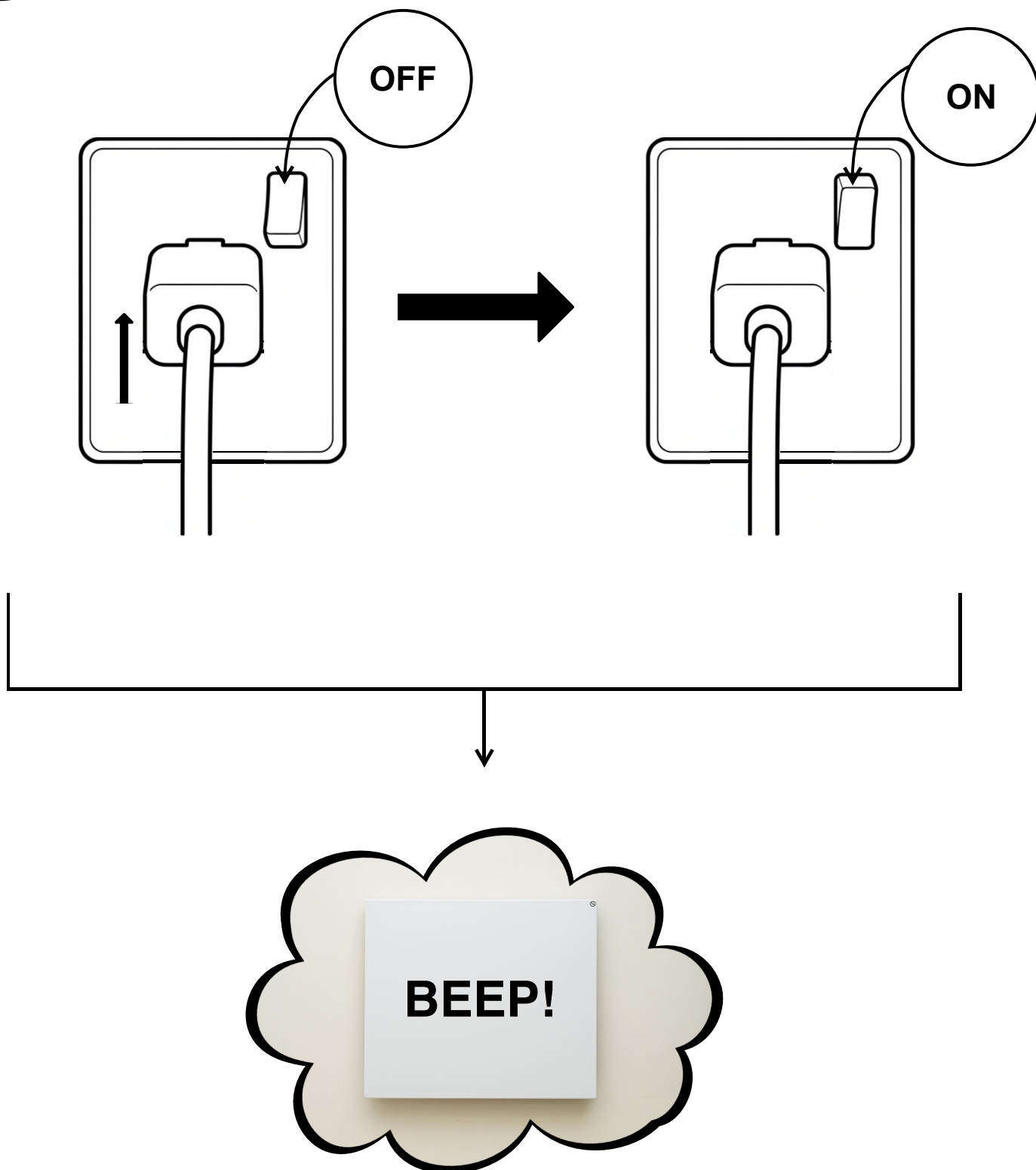
GETTING STARTED (WITH APP CONTROL)



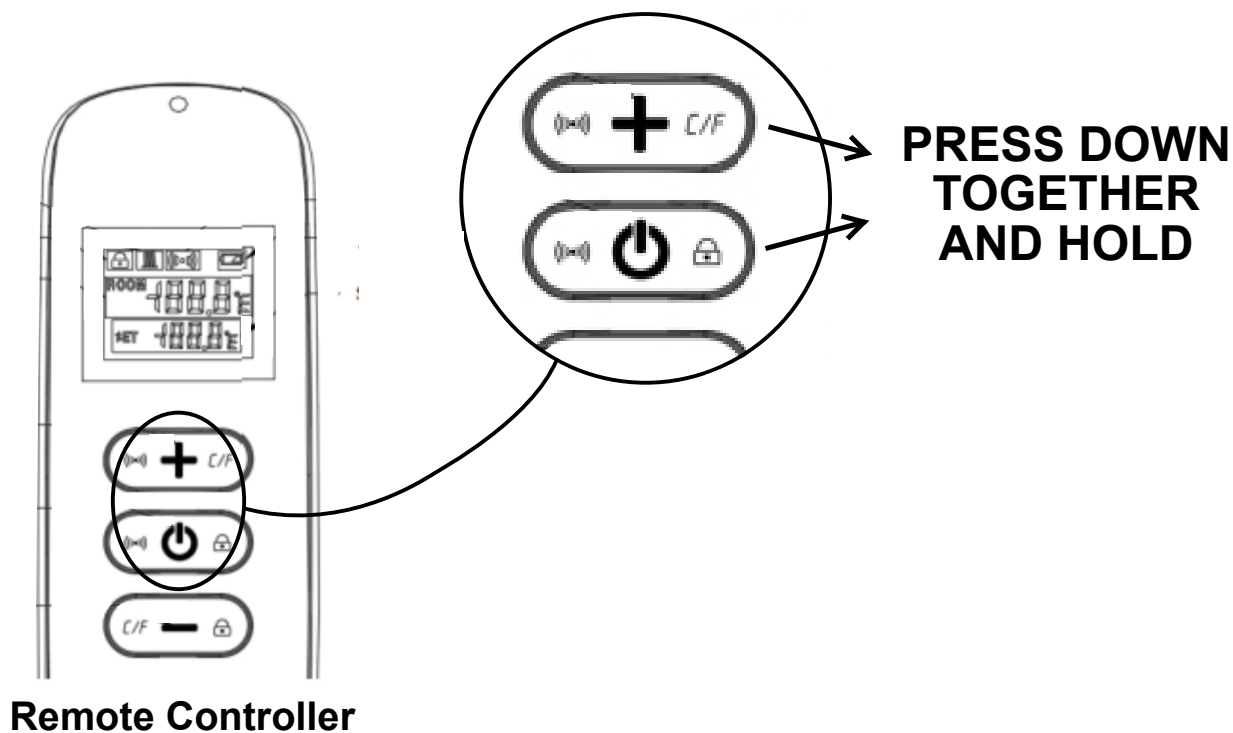
**ENSURE THE GREEN
'REMOTE OVERRIDE' SWITCH
IS TURNED OFF WHENEVER
USING THE REMOTE OR APP**

HOW TO PAIR TO THE REMOTE

STEP 1



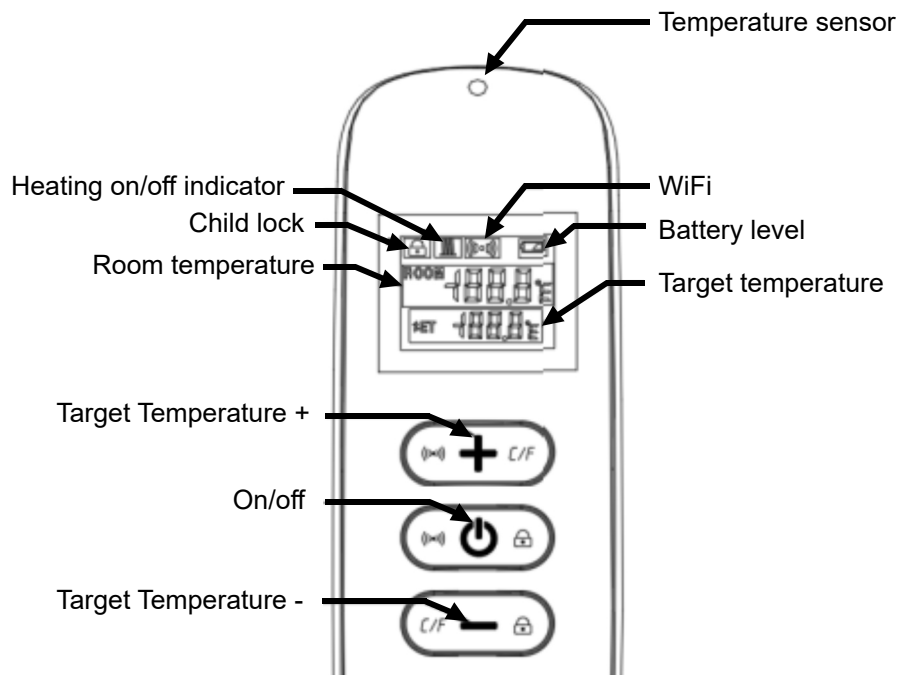
STEP 2



BEEP!

IMPORTANT

- 1 Before pairing/re-pairing your remote, you must turn the panel **off and back on** at the wall. It will not work if the heater stays on the whole time.
- 2 One remote can pair to multiple heaters at a time, and we recommend doing this with all compatible heaters in the same room. You can pair them individually or at the same time.
- 3 You must hold down the **+** and **POWER** buttons as soon as the heater beeps and keep them held down until it beeps again.



Remote Controller

- 1 The screen turns off whenever the heater is turned off, but the remote will stay turned on to read the room temperature.

HOW TO PAIR TO THE APP

BEFORE YOU START

- 1 The SmartLife app is compatible with IOS and Android.
- 2 You cannot control the heater from the app without first pairing to the remote.
- 3 The app is only compatible with 2.4GHz networks.

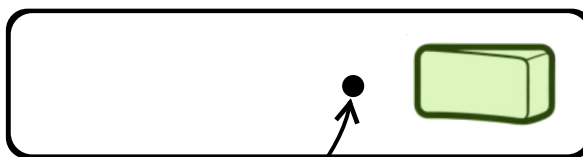
STEP 1



DOWNLOAD

STEP 2

**PRESS DOWN
FOR 10 SECONDS**

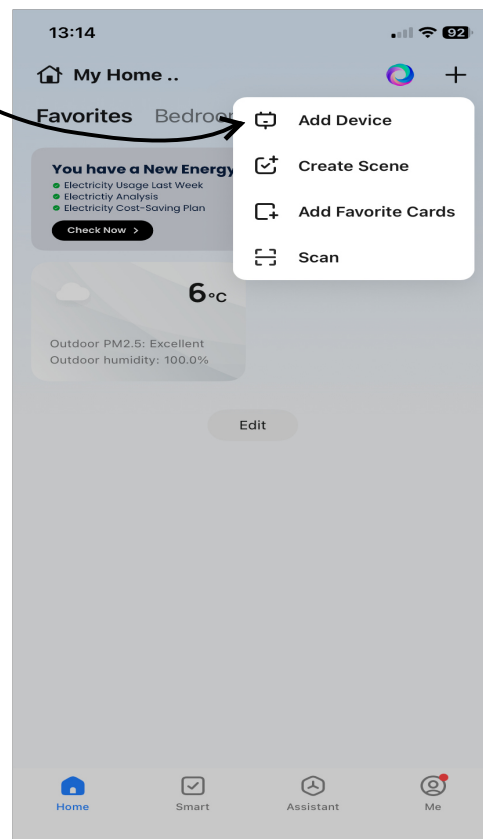
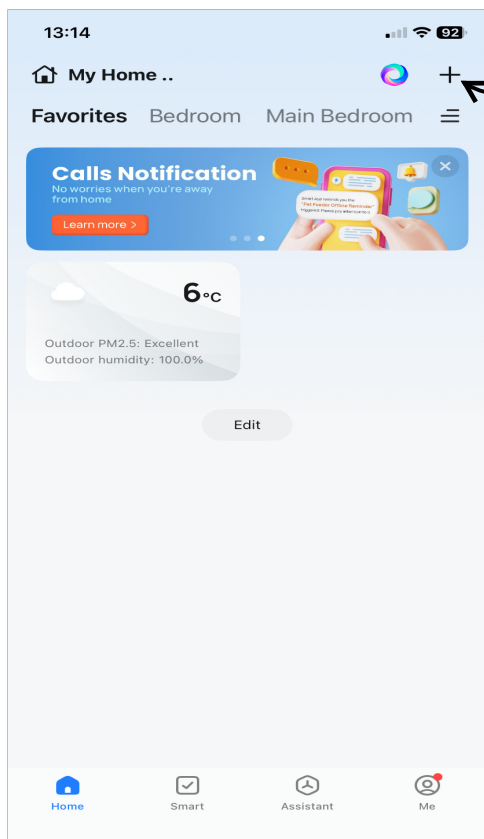


PLEASE NOTE

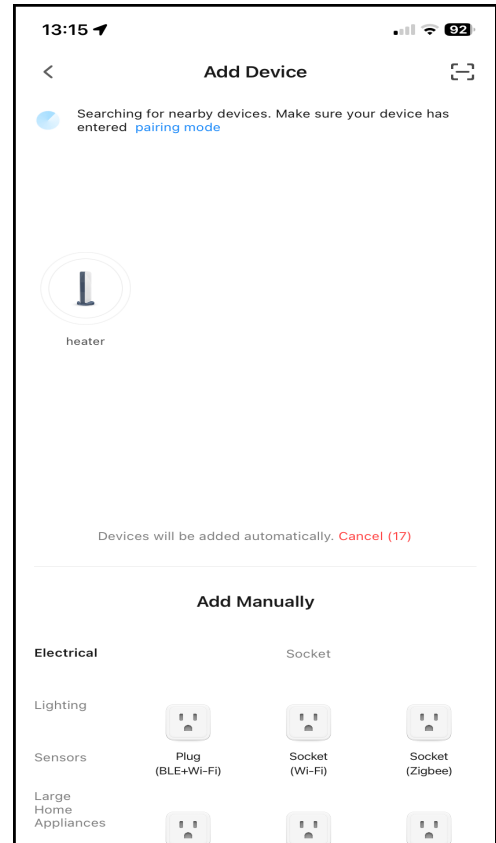
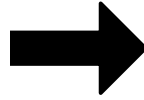
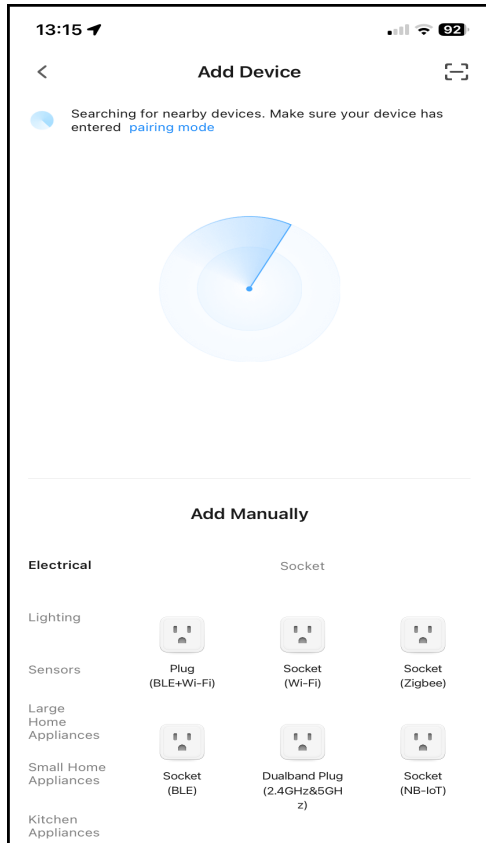
- 1 Holding down the **WiFi Reset Button** for 10 seconds will make the heater enter WiFi pairing mode, so it will now appear on the SmartLife app - **AS SEEN IN STEP 4**

STEP 3

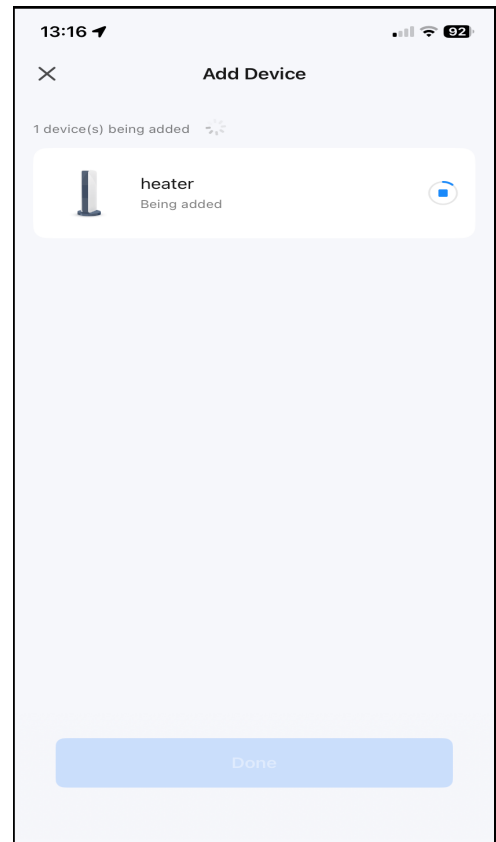
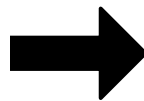
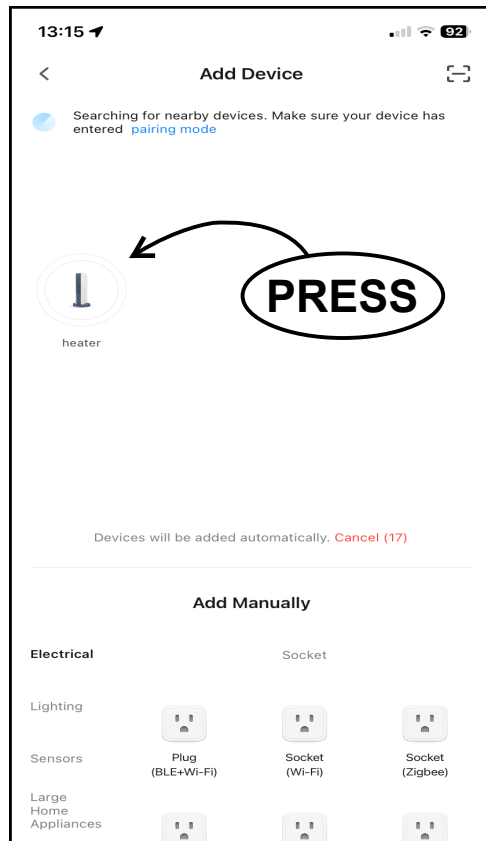
PRESS



STEP 4

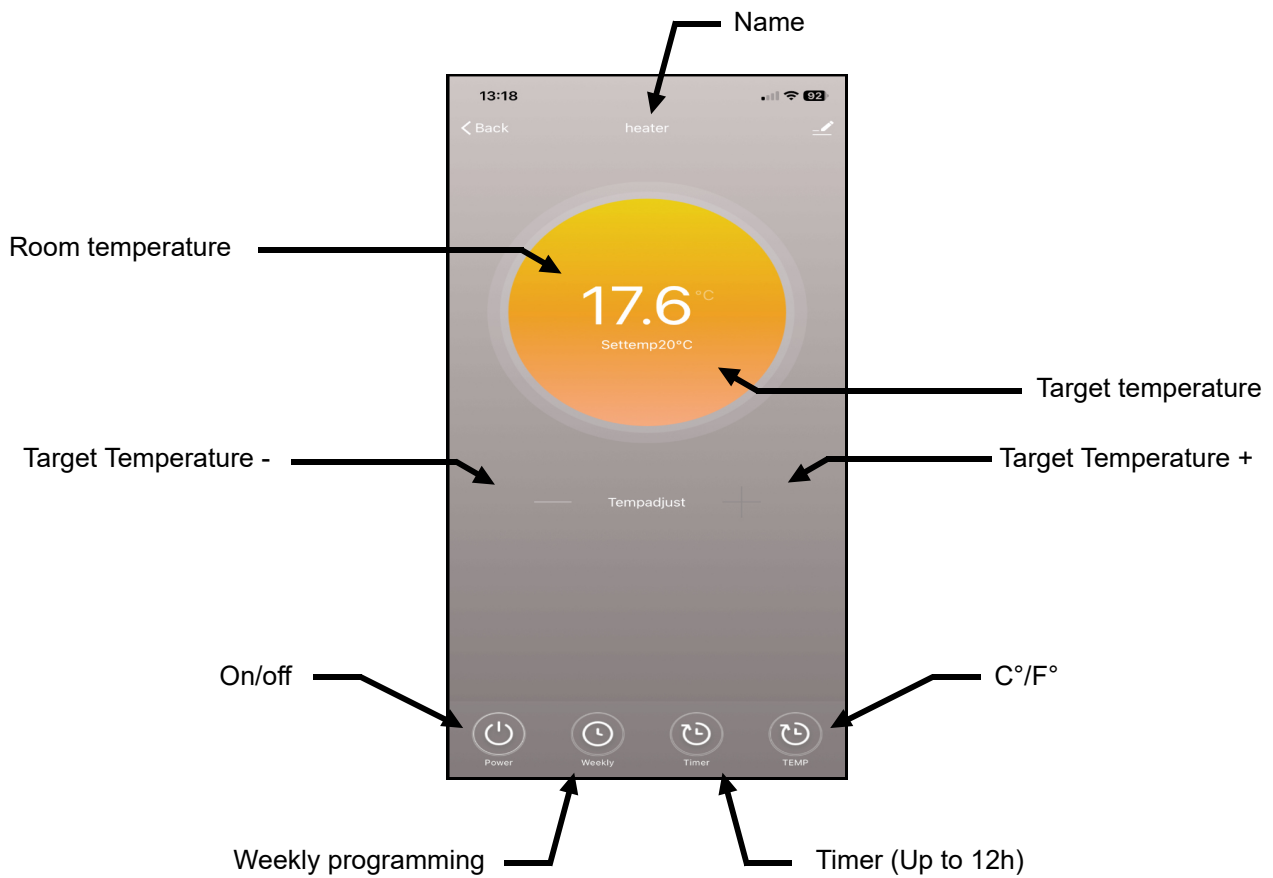


STEP 5



ADDITIONAL NOTES

- 1 The app will let you control your heater from anywhere as long as it is connected to WiFi/mobile data.

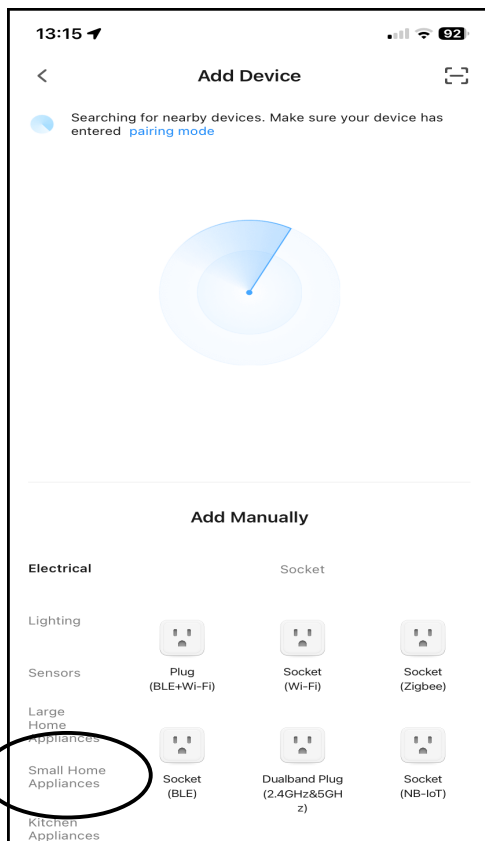


NEED HELP?

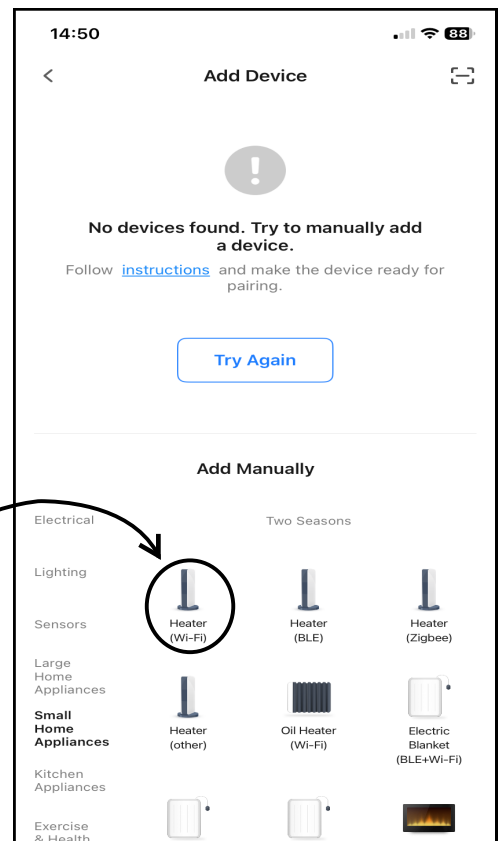
- 1 If your heater doesn't appear on the SmartLife app, you may need to search for it manually:

HOW TO MANUALLY PAIR TO THE APP

STEP 1



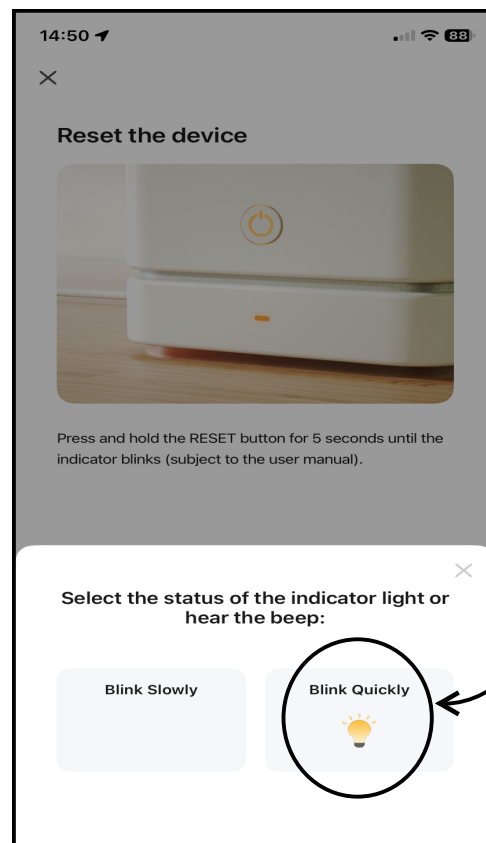
STEP 2



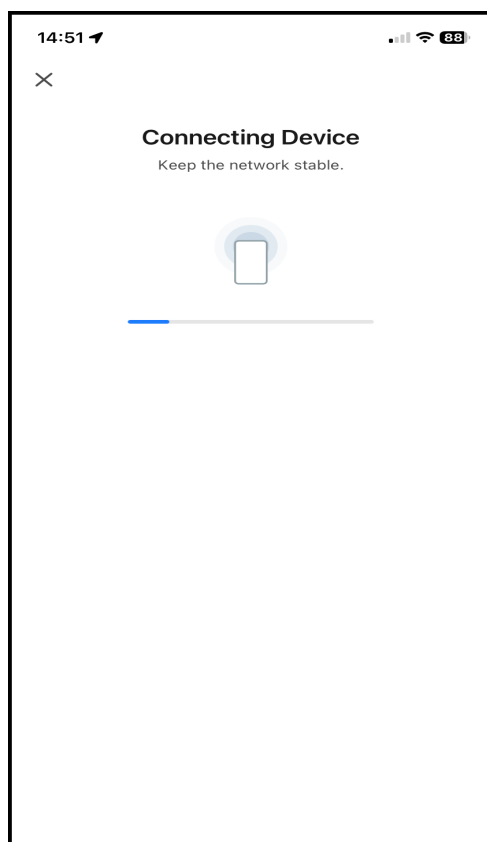
STEP 3



STEP 4



STEP 5



IF YOU HAVE ANY TECHNICAL ISSUES OR IF YOU HAVE ANY QUESTIONS WHILST SETTING UP YOUR WIFI PANEL, PLEASE GET IN TOUCH.

FAQ / TROUBLESHOOTING

WHY WON'T MY HEATER TURN ON/OFF?

- 1 The green switch at the rear of the heater is a 'remote override' switch made to let the heater bypass any inputs from the app and remote to use it as an on/off heater at the plug.

WHY ISN'T MY REMOTE WORKING?

- 1 Turning the heater on at the wall makes it enter 'pairing mode' where it can connect to the remote. This only lasts for a little while, so it may time out before you are able to connect.
- 2 The remote must be turned on to connect to the heater. Press **ON/OFF** before pairing your remote to first turn it on.
- 3 The remote must be kept within 8m of the heater to pair with and control the heater.
- 4 If you see the battery symbol on your remote, you will need to change the batteries.

WHY CAN'T I CONNECT TO THE APP?

- 1 The heater must be somewhere with a secure connection to WiFi.
- 2 The heater must be used with a 2.4Ghz WiFi network as it is not compatible with 5Ghz networks.
- 3 Ensure your heater is near your WiFi router when first connecting to the app.

DOES THE APP OR REMOTE HAVE PRIORITY?

- 1 Neither the app or remote has priority over the other. Your heater will pay attention to the most recent input, whether on the remote or on the app.
- 2 Updating the target temperature with the remote will update the app's display.
- 3 Updating the target temperature with the app will not update the remote's display even though the change has been registered.

APP FUNCTIONS

- 1 The app also connects to the receiver at the rear of the heater.
- 2 The app uses the temperature sensor built into the handheld remote, so ensure the remote has been paired.
- 3 The  icon can be used to customise the name of your heater and group heaters together.
- 4 The app can be used for more in-depth programming in the 'Create Scene' option.
- 5 Ensure the remote is always within 8m of all heaters it has been paired to.

REMOTE FUNCTIONS

- 1 Pressing and holding the **POWER** and **—** buttons will activate/deactivate the child lock.
- 2 Pressing and holding the **+** and **—** buttons will change the display between °C and °F.

TECHNICAL DATA FOR THE INTERNAL RECEIVER

- 1 Power Supply: AC220-240V
- 2 Wireless Standard: IEEE802.11b/g/n
- 3 Frequency Range: 2.412-2.482Ghz
- 4 Security Mechanism: WEP/WPA-PSK/WPA2-PSK
- 5 Encryption Type: WEP/TKIP/AES
- 6 Standby Power Consumption: <0.8W
- 7 Working Environment: -5°C - 50°C

TECHNICAL DATA FOR THE REMOTE CONTROLLER

- 1 Power Supply: DC3V (2 x AAA batteries which are not included)
- 2 Power Consumption: 3V 0.1mA
- 3 Temperature Setting Range: 0°C - 45°C
- 4 Temperature Display Range: 0°C - 50°C
- 5 Maximum Working Distance: <8 metres
- 6 Remote Dimensions: 140mm x 40mm x 18mm
- 7 Remote Weight: 40g

THIS MANUAL IS APPLICABLE FOR:

NWIFW350 / NWIFW350SL / NWIFW450 / NWIFW580 / NWIFW700 / NWIFW900 / NWIFW1100
NWIFC320 / NWIFC450 / NWIFC450SL / NWIFC550 / NWIFC700 / NWIFC800