MANUAL

WiFi - Enabled

Chandelier Heater

For Ceiling Suspension

Please refer to this manual for assistance with setting up and getting the most out of your WiFi-enabled chandelier heater.

THANK YOU FOR YOUR PURCHASE

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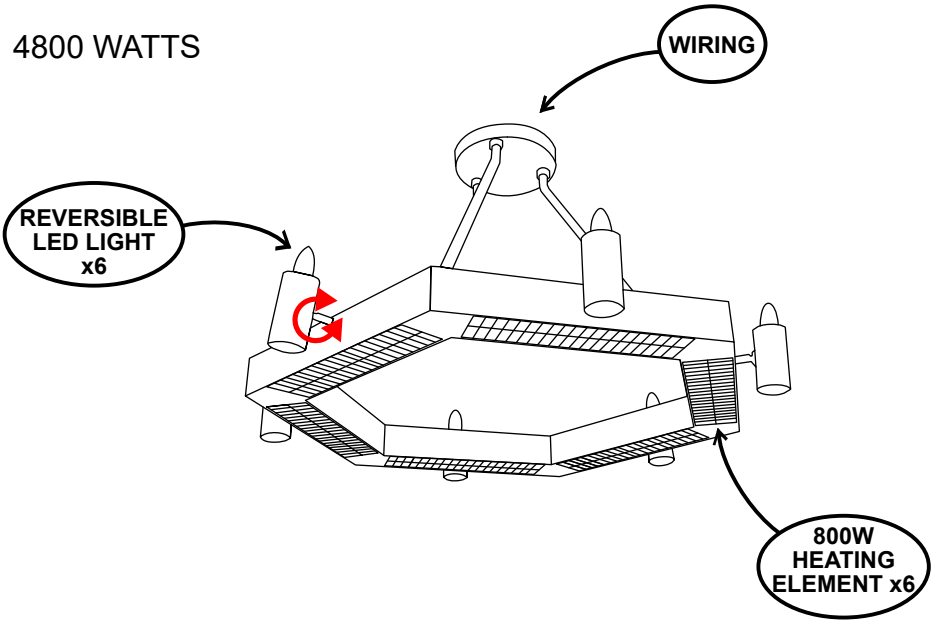
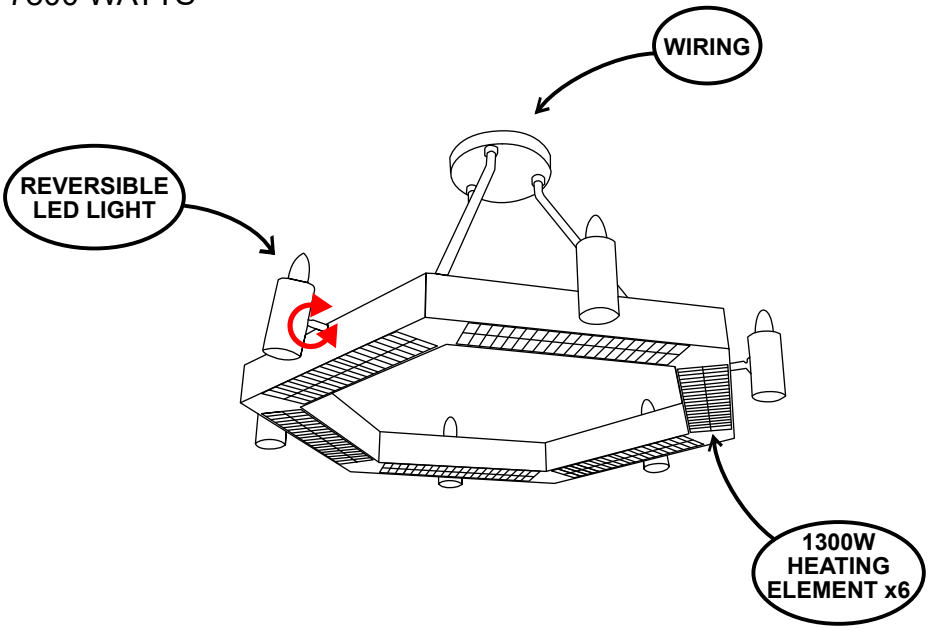
GET TO KNOW YOUR HEATER

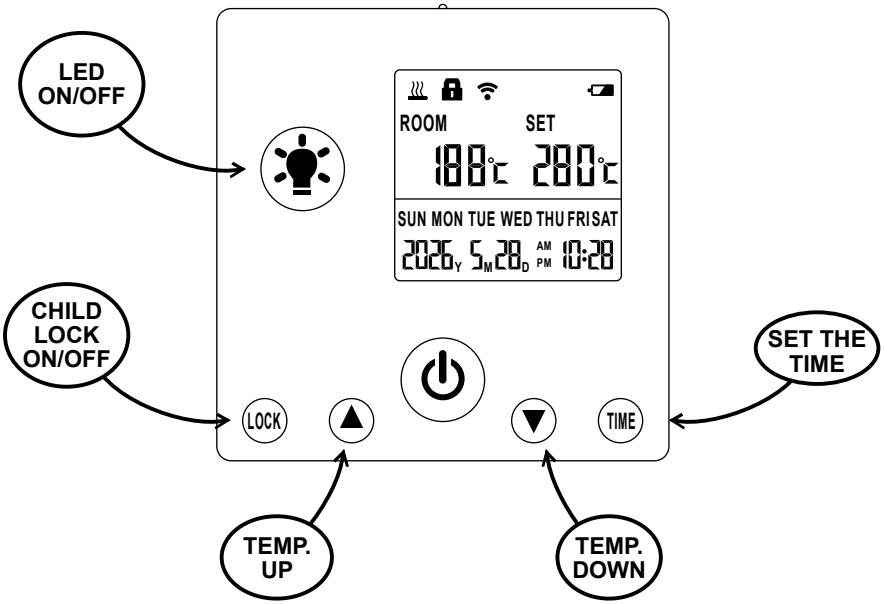
4800 WATTS



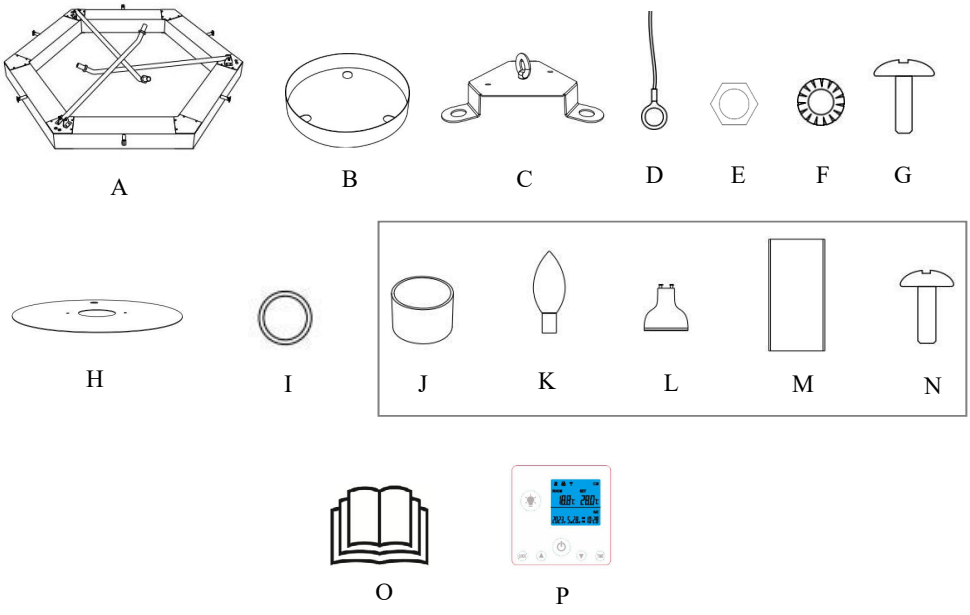
7800 WATTS



GET TO KNOW YOUR REMOTE

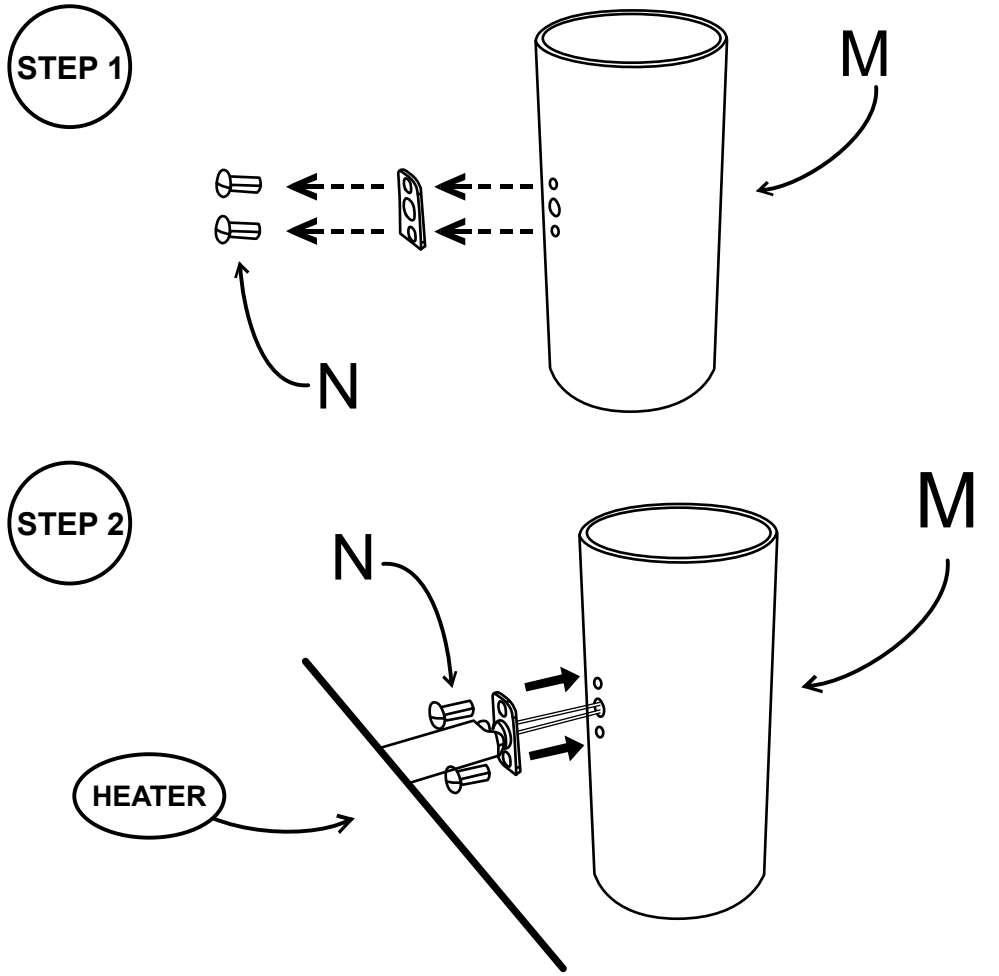


PARTS FOR INSTALLATION

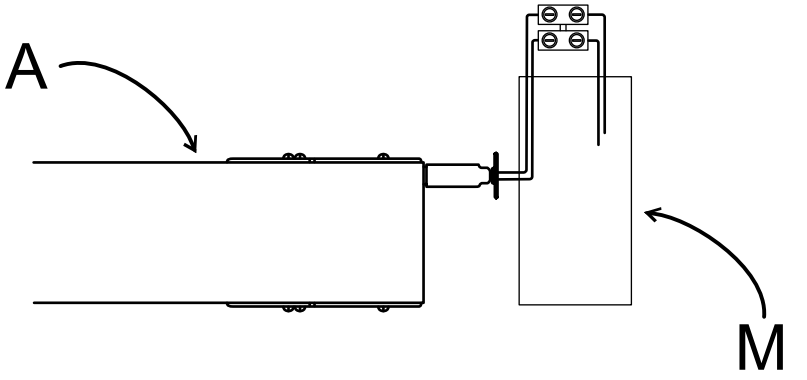


A: Heater ×1	B: Bracket ×1
C: Ceiling Bracket ×1	D: Ground Wires (Yellow-Green) ×3
E: Nuts × 3	F: Tooth Lock Washers × 6
G: Phillips pan head screws(M4*8) × 2	H: Canopy x 1
I: Spring washers × 3	J: Bushings × 6
K: Candle Bulbs ×6	L: Spotlights ×6
M: Cylindrical light housings ×6	N: Phillips flat head screws (M3*8) ×12
O: Manual ×1	P: Thermostat × 1

HOW TO ASSEMBLE THE HEATERV



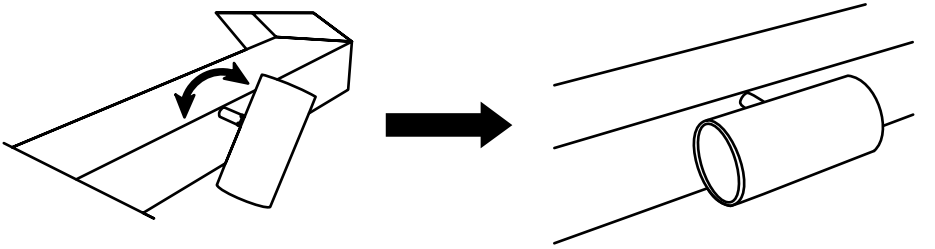
STEP 3



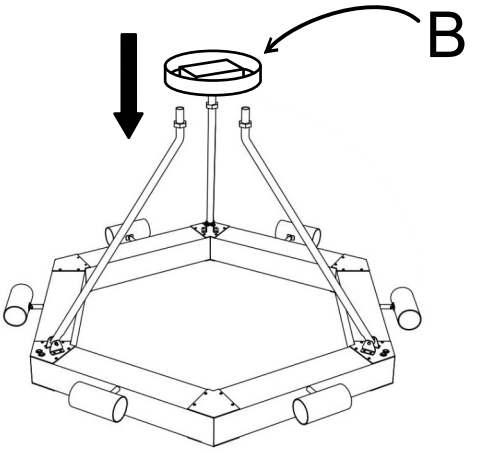
STEP 4

REPEAT STEP 3 FOR ALL LIGHTS ENSURING THE CANDLE BULB SLOTS POINT UPWARDS

STEP 5



STEP 6



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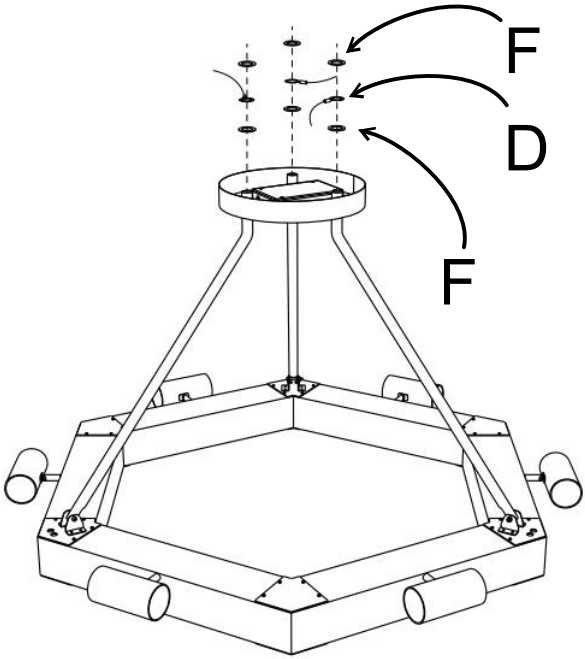
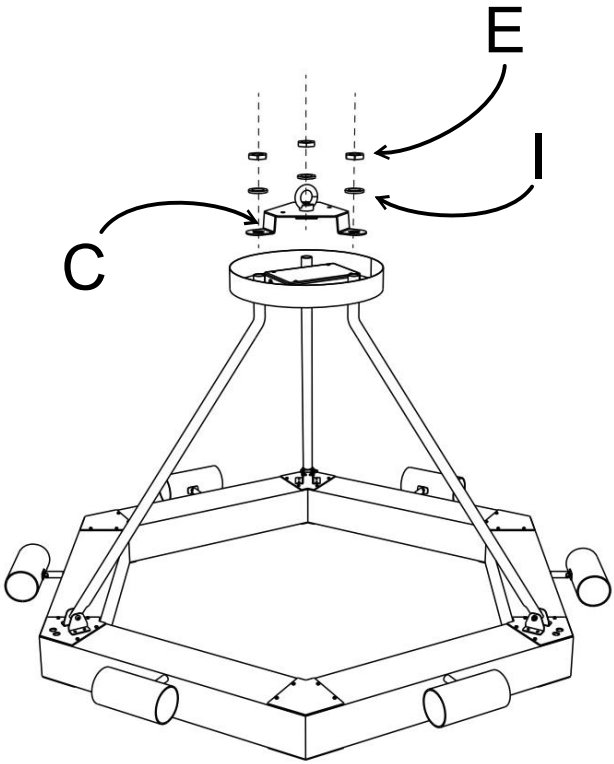
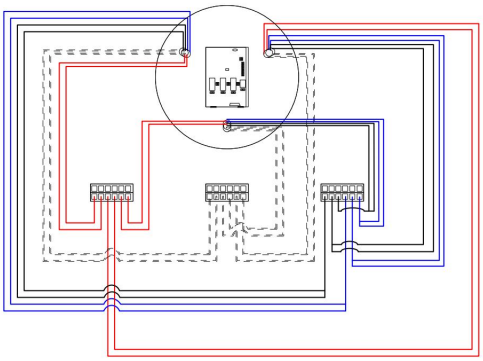


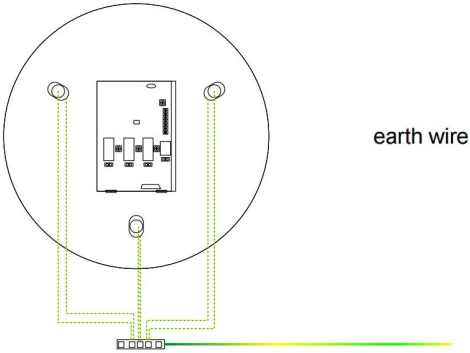
STEP 8



STEP 9 CONNECT THE HEATING AND LIGHTING WIRES AND THREAD THEM THROUGH THE HOLES



STEP 10 CONNECT THE GROUND WIRE



PLEASE NOTE

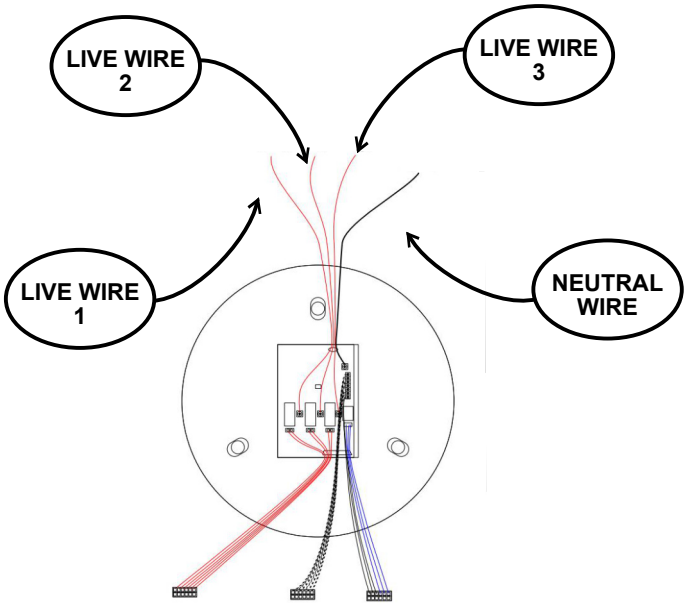
1 For three-phase, connect the property's 3 live wires to the heater's then connect the neutral and earth wires

2 For single-phase, split the single live wire to connect to the heater's 3 live wires. Then connect the neutral and earth wires accordingly

REQUIREMENTS

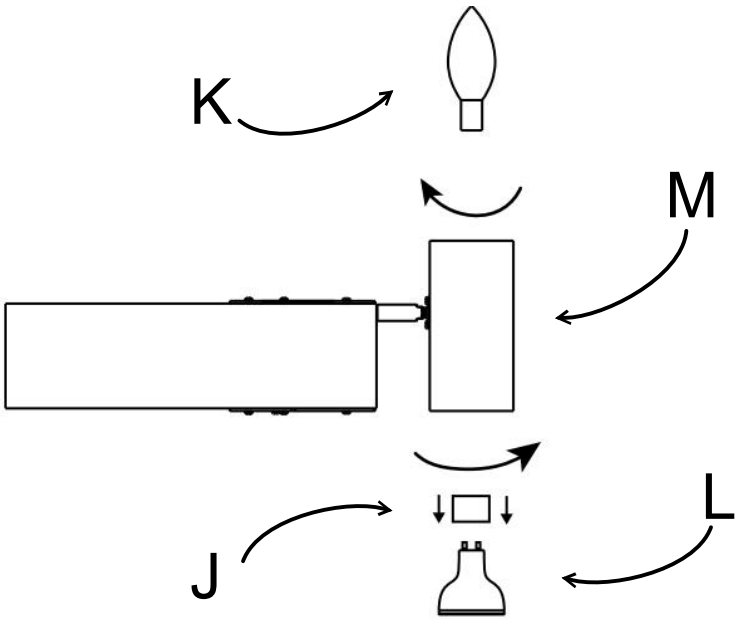
1 Three-phase, four wire: A cross section of 2.5mm² is recommended for all 4 wires.

2 Single-phase connection: A cross section of 2.5mm² is recommended for the 3 live wires and a cross section of 6mm² is recommended for the neutral and earth wires. The neutral wire must not be smaller than 4mm².

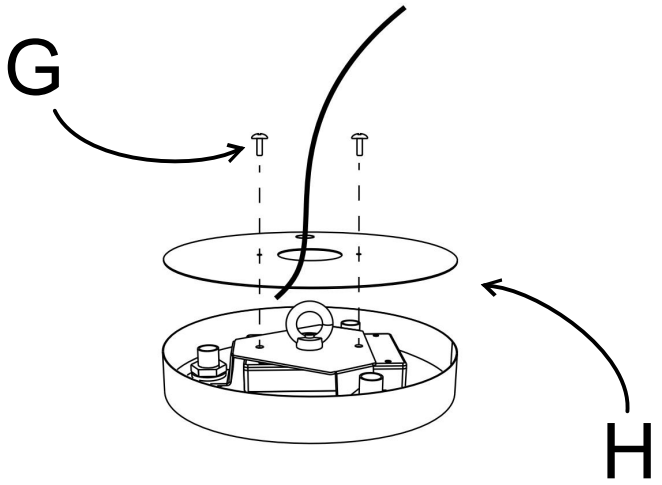


CHECK THE WIRING BEFORE POWERING THE HEATER ON

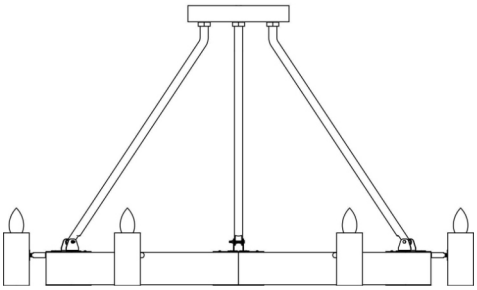
STEP 11



STEP 12

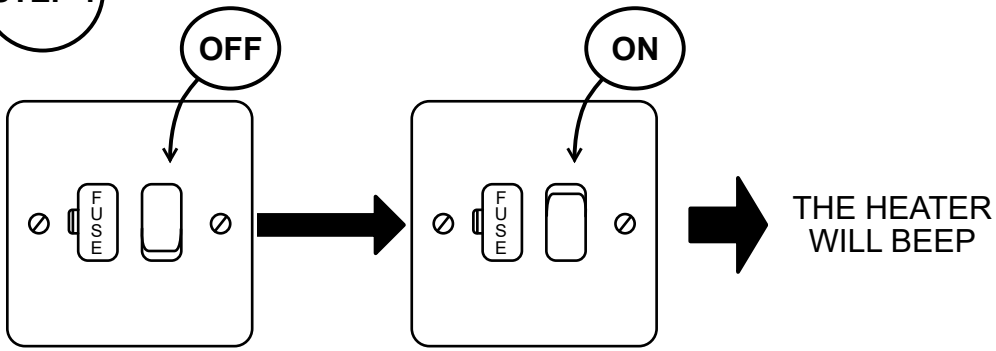


THE ASSEMBLED HEATER

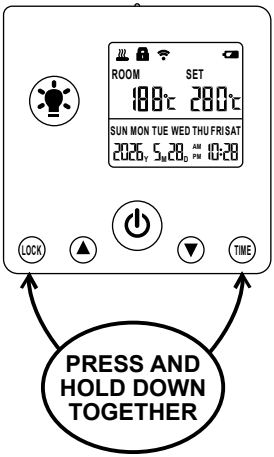


HOW TO PAIR THE REMOTE

STEP 1



STEP 2



THE HEATER WILL BEEP

HOW TO PAIR TO THE APP

BEFORE YOU START

1 The SmartLife app is compatible with IOS and Android.

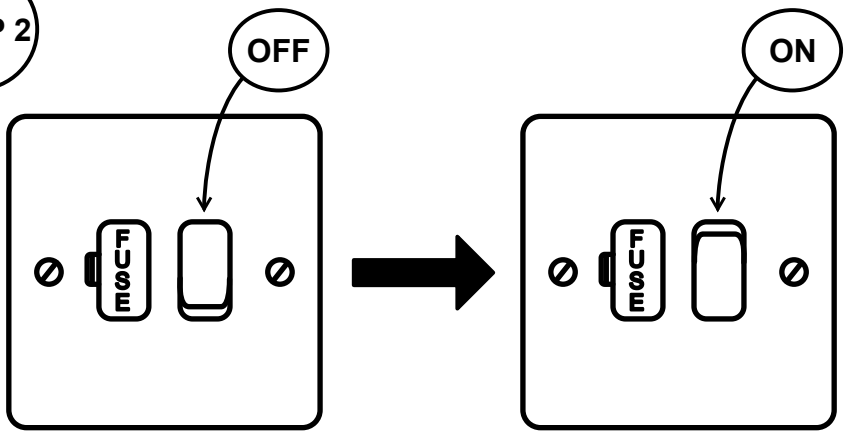
2 You cannot control the heater from the app without first pairing to the remote.

3 The app is only compatible with 2.4GHz networks.

STEP 1

DOWNLOAD

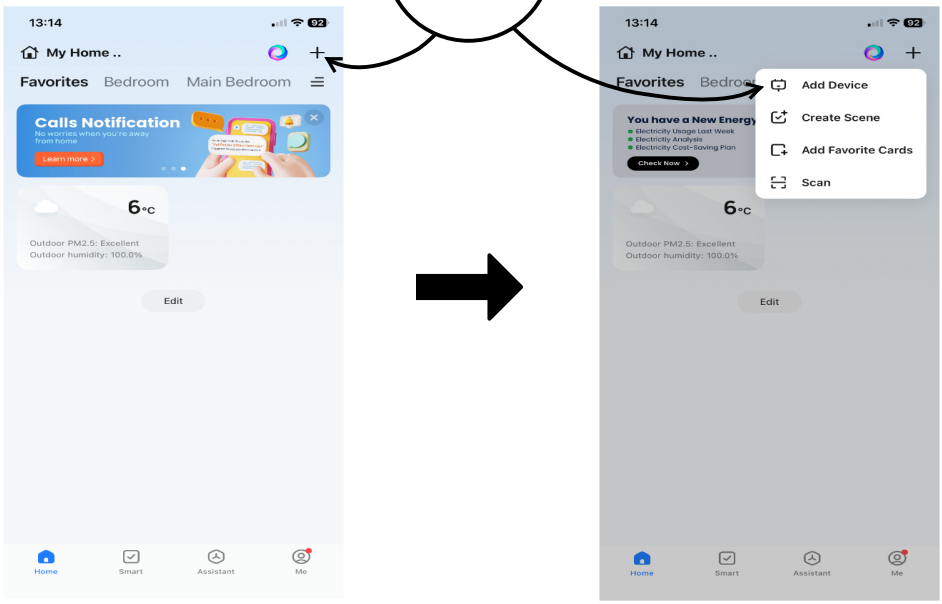
STEP 2



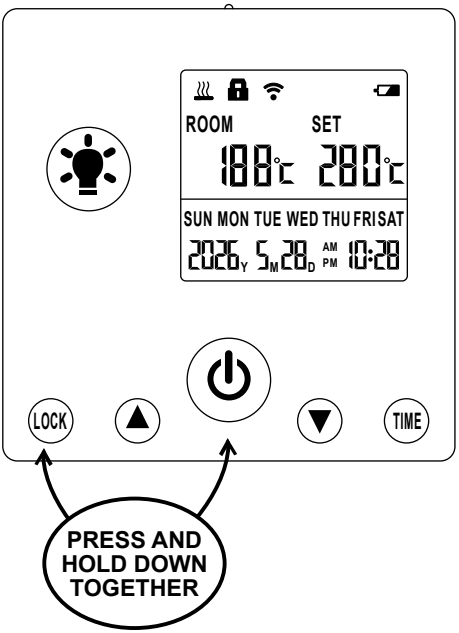
THE HEATER WILL BEEP

STEP 3

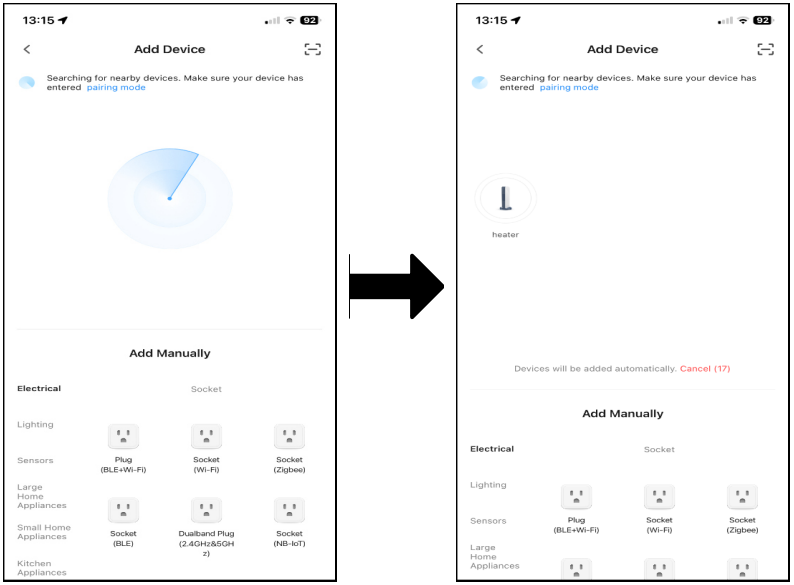
PRESS



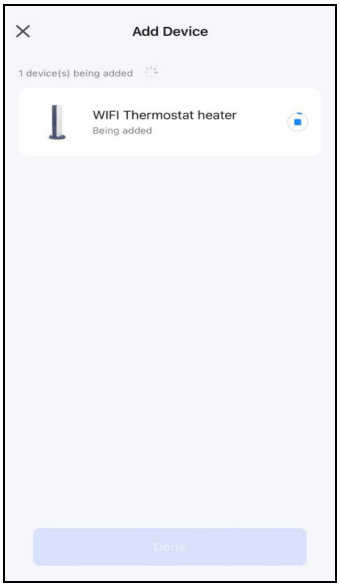
STEP 4

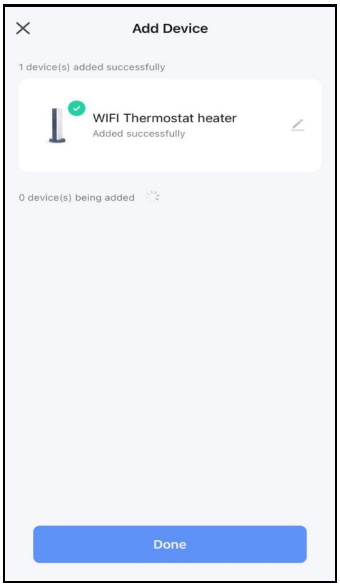

ROOM
SET
SUN MON TUE WED THU FRI SAT
LOCK
TIME
PRESS AND HOLD DOWN TOGETHER

STEP 5

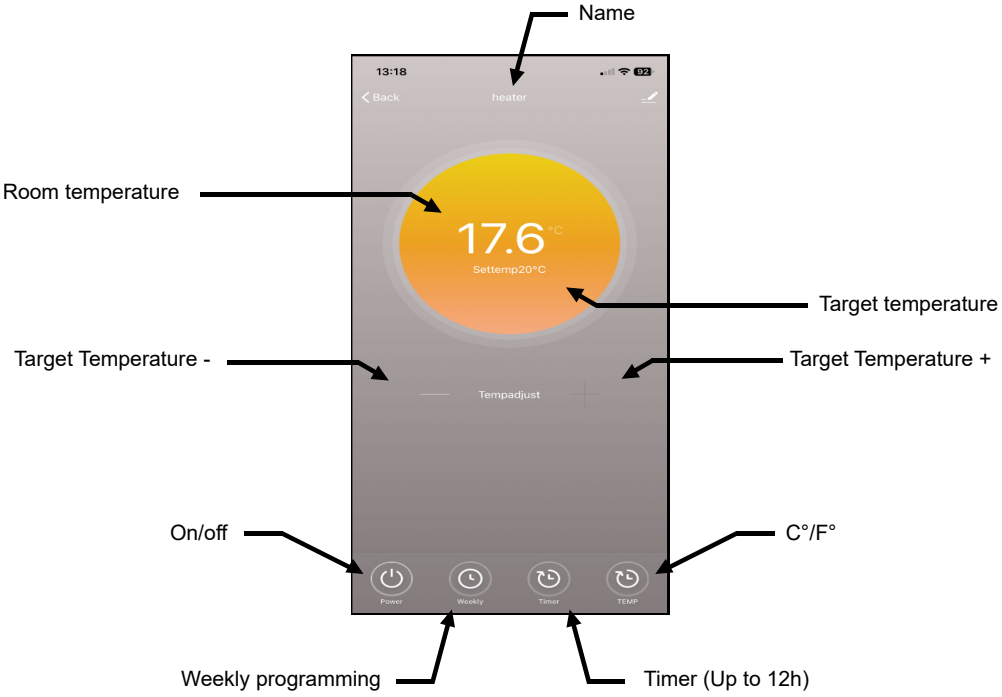

13:15
Add Device
Searching for nearby devices. Make sure your device has entered pairing mode
Add Manually
Electrical
Socket
Lighting
Sensors
Large Home Appliances
Small Home Appliances
Kitchen Appliances
Plug (BLE+Wi-Fi)
Socket (Wi-Fi)
Socket (Zigbee)
Socket (BLE)
Dualband Plug (2.4GHz&5GHz)
Socket (NB-IoT)
heater
Devices will be added automatically. Cancel (17)

STEP 6





APP OVERVIEW



FAQ / TROUBLESHOOTING

WHY WON'T MY HEATER TURN ON/OFF?

1. If using an external controller, check your settings and ensure it is functioning properly.
2. Check that you are connected to the app to ensure any set timings will work

CAN I CONTROL MY HEATER WITHOUT USING THE APP?

1. You can use the controller independently to the app and so can control your heater without using the app but the app cannot be used without pairing the controller.

DOES THE COLOUR CHANGE?

1. The glow is the heating element inside and cannot be changed.

WHY ISN'T MY REMOTE WORKING?

1. Turning the heater on at the mains makes it enter 'pairing mode' where it can connect to the remote. This only lasts for a little while, so it may time out before you are able to connect.
2. The remote must be turned on to connect to the heater. Press **ON/OFF** before pairing your remote to first turn it on.
3. The remote must be kept within 8m of the heater to pair with and control the heater.
4. If you see the battery symbol on your remote, you will need to change the batteries.

DOES THE APP OR REMOTE HAVE PRIORITY?

1. Neither the app or remote has priority over the other. Your heater will pay attention to the most recent input, whether on the remote or on the app.
2. Updating the target temperature with the remote will update the app's display.
3. Updating the target temperature with the app will not update the remote's display even though the change has been registered.

WHY CAN'T I CONNECT TO THE APP?

1. The heater must be somewhere with a secure connection to WiFi.
2. The app is only compatible with 2.4GHz networks and will not work with a 5GHz signal. If you have a mixed network, your network provider will be able to separate them for you.
3. Ensure your heater is near your WiFi router when first connecting to the app.

APP FUNCTIONS

1 The app also connects to the receiver at the rear of the heater.

2 The app uses the temperature sensor built into the handheld remote, so ensure the remote has been paired.

3 The icon can be used to customise the name of your heater and group heaters together.

4 The app can be used for more in-depth programming in the 'Create Scene' option.

5 Ensure the remote is always within 8m of all heaters it has been paired to.

TECHNICAL DATA FOR THE HEATER

Wattage	4,800W / 7,800W
Voltage	220-240V 50/60Hz / 380-400V 50/60Hz
Heating element	Carbon fibre heating tube
Wavelength	3-8μ
Surface temperature	< 300°C
Electricity efficiency	98.5%
Life expectancy (hours)	5,000
Surface material	Metal
IP rating	IPX5
Overheat protection	Yes
Power cord length	0.2m cable - Must be hardwired
Phases	Single Phase / Three Phase
Installation	Ceiling Suspension

TECHNICAL DATA FOR THE REMOTE CONTROLLER

1 Battery powered: DC 4x 1.5V AAA batteries (not included)

2 Set temperature range: 5°C - 35°C, resolution 1°C

3 Measured temperature display: 0.5°C

4 Suitable working temperature: 1°C - 50°C

5 Radio frequency: 433.92MHz

THIS MANUAL IS APPLICABLE FOR:

OR4800SP, OR7800TP